



# GOOSTREY PARISH COUNCIL

## Community Resilience Emergency Plan

Plan last updated on: 25/01/2017 (First Draft)

**If you are in immediate danger call 999**



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# Introduction to Goostrey

Goostrey has approximately 900 dwellings and a population of about 2,500 persons with a wide spectrum of ages and support needs. There is a Primary School, five shops, part time post office, two public houses and two churches. There are 18 Listed Buildings and Monuments

There is an extensive network of unclassified highways and highways serving residential estates. The Manchester / Crewe (West Coast) mainline railway line with a Station in Goostrey runs from the Northeast to the South West close to the southern parish boundary.

There are complete systems of public utilities services networks (telephone, gas, water, electricity, (waste water). There is also a multiple set of oil pipelines (Part of Ellesmere Port to Twemlow pipeline) running through Goostrey from the Northwest to the Southeast. This pipeline is scheduled to be closed in 2015.

Natural surface water drainage is provided by Shear Brook (running from East to West) and its tributaries.

## Purpose:

To enable the Goostrey community and individuals to harness local resources and expertise to help themselves in an emergency, affecting all or part of Goostrey, in a way that complements the response of the emergency services.

By completing a Community Resilience Emergency Plan the Parish Council is putting arrangements in place to mobilise resources that already exist in the Goostrey community to support residents during an emergency.

During a major, wide area emergency it could be some time before responding organisations are able to provide assistance. By planning in advance the Parish Council may provide key assistance co-ordinating local response activities.

## Objectives:

- To enable the community to respond effectively to an emergency that occurs in the local area
- To identify resources and key contacts within the community that can assist the emergency services and local authority response team
- To identify hazards and possible mitigation measures within the community
- To identify vulnerable people in the community

- To identify those in the community who may need help with transport, telecommunications, water and food supplies,

## Plan distribution list

Name	Role	Phone number/email address	Issued on
Sharon Jones	Parish Council Clerk	Telephone 01477 535825/07834 230351 Email <a href="mailto:parishcouncil@gostrey.info">parishcouncil@gostrey.info</a>	
Terence Rathbone	Emergency coordinator	Telephone 01477 537461 Email <a href="mailto:trathbone.gostreyipc@gmail.com">trathbone.gostreyipc@gmail.com</a>	
Peter Godfrey	Deputy Emergency coordinator	Telephone 01477 533745 Email <a href="mailto:pgodfrey.gostreyipc@gmail.com">pgodfrey.gostreyipc@gmail.com</a>	
Cath McCubbin	Deputy Emergency coordinator	Telephone 01477 535139 Email <a href="mailto:cmccubbin.gostreyipc@gmail.com">cmccubbin.gostreyipc@gmail.com</a>	
Roger Bennett	coordinator Goostrey Contact 1	Telephone 01477 532723 Email <a href="mailto:rbennett.gostreyipc@gmail.com">rbennett.gostreyipc@gmail.com</a>	
Ian Macfarlane	coordinator Goostrey Contact 2	Telephone 01477 532777 Email <a href="mailto:imacfarlane.gostreyipc@gmail.com">imacfarlane.gostreyipc@gmail.com</a>	
David Craggs	coordinator Goostrey Contact 3	Telephone 01477 534314 Email <a href="mailto:dacraggs.gostreyipc@gmail.com">dacraggs.gostreyipc@gmail.com</a>	
Graham Lenihan	coordinator Goostrey Contact 4	Telephone 01477 535180 Email <a href="mailto:glenihan.GoostreyPC@gmail.com">glenihan.GoostreyPC@gmail.com</a>	
Ian O'Donoghue	coordinator Goostrey Contact 5	Telephone 01477 537268 Email <a href="mailto:iodonoghue.gostreyipc@gmail.com">iodonoghue.gostreyipc@gmail.com</a>	
Emma Williams	coordinator Goostrey Contact 6	Telephone 01477 533403 Email <a href="mailto:ewilliams.gostreyipc@gmail.com">ewilliams.gostreyipc@gmail.com</a>	
	Cheshire Constabulary , Police Station	Middlewich & Holmes Chapel Congleton Police Station Market Square, Congleton, CW12 1EU T: 0845 458 6382 E: <a href="mailto:congleton.npu@cheshire.pnn.police.uk">congleton.npu@cheshire.pnn.police.uk</a> Congleton is part of the Eastern BCU	
	Cheshire Police	Cheshire Constabulary HQ Clemonds Hey, Oakmere Road, Winsford, Cheshire	

	Headquarters	CW7 2UA Tel: 08454 580 000 Ruth Stevens to send on completion	
	Cheshire Fire and Rescue	Holmes Chapel Fire Station London Road, Holmes Chapel, Cheshire CW4 7AP Tel: 01477 533571 or telephone Headquarters on: 01606 868700	
	North West Ambulance Service	House, Belmont Grove, Anfield, Liverpool L6 4EG Tel: 0151 260 5220 Cheshire & Merseyside Office Elm	
	Joint Cheshire Emergency Planning Team	Ruth Stevens: ruth.stevens@cheshireservices.gov.uk Tel: 01244 973869	
	Cheshire East Council,	Westfields Middlewich Road, Sandbach, Cheshire CW11 1HZ Tel: 0300 123 55 00	

## Plan amendment list

Date of amendment	Date for next revision	Details of changes made	Changed by

# Local risk assessment

<b>Risks</b>	<b>Impact on community</b>	<b>What can the Community Emergency Group do to prepare?</b>
<u>Social Risks</u>		
Vulnerable residents	Identify those who may need extra support from the community	Recognise that this group of vulnerable residents requires the highest priority attention in a relevant emergency.
<u>Environmental Risks:</u>		
Flooding from Shear Brook or its tributaries	Small number of domestic dwellings off Church Bank, Mill Lane and adjacent to the Bongs may be vulnerable in very exceptional weather or if Shear Brook becomes blocked due to eg fallen tree(s).	Encourage residents to check their home flood defences Encourage riparian owners to maintain watercourses.  Work with local emergency responders to see if they can help with distribution of flood warnings and any evacuation and rest centre establishment required
Prolonged Extreme Cold Snow Ice	Vulnerable residents unable to obtain supplies, or with no transport	Identify vulnerable residents without access to heating, cooking essentials or transport  List voluntary agencies and individuals with access to 4x4 vehicles to deliver essential services  Suppliers of meals - suitable containers for providing hot water/soup  CEC has identified Rest Centres and has designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.
Prolonged Excessive Heat	Housebound or vulnerable residents	Identify households with very young or the elderly whose

	unable to cope	systems cannot cope with extreme heat List suppliers of electrical fans List voluntary agencies and individuals to support vulnerable residents
High Winds	Power lines and disruption of electrical supply Structural damage to buildings and residential properties Potential homelessness Need to make homes secure and safe Disruption to transport	Access to Emergency power contact numbers Locate designated places for immediate shelter Locate designated Rest centre for evacuated families, list of B&B's Prepare list of building contractors CEC has identified Rest Centres and has designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.
Cancellation of public transport	Access to shops for those without personal transport	Identify those residents without personal transport
<u>Infrastructure Risks</u>		
Major rail incident eg involving release of substance hazardous to health	Loss of rail transport. Possible restrictions on road access. Possible need for evacuations	Identify residents likely to be affected eg those closest to railway line
Major Road traffic incident affecting at least one of: - Station Road, Main Road, Goostrey Lane, Booth Bed Lane, Hermitage Lane. to the east.	Loss of general access. Traffic congestion Proximity to residential properties.	Have flexible mobilization plan available. CEC have identified Rest Centres and have designated Rest Centre/Evacuation Plans. If the identified Rest Centre cannot be used see alternative.
Loss of major public utilities service	Loss of availability of eg gas, electricity, water.	Identify several community buildings where at least one is likely to have the interrupted service available.

## Local skills and resources assessment


Skill/Resource	Who?	Contact details	Location	When might be unavailable?
Trained first aider	(All Scout Leaders in Goostrey) Neil Memmott  David Giles  Terence Rathbone	01477 544406  01477 535634  01477 537461		
First Responders	Holmes Chapel and Goostrey area First Responders	Automatically Contacted with relevant 999 call		
Chainsaw owner (tree surgeon)	John Bloor	01477 571227	Farm, Red Lane Goostrey	-
Chainsaw owner (tree surgeon)	Bartlett Tree Experts	01565 632445	Oakwood Nurseries, Chelford Road, Ollerton	-
Water/food supplies	Trading Post	01477 532345	1B Booth Bed Lane	Open 7 Days
4 x 4 Owner/Driver	TBA			
Electrician	Lynks Electrical 01477 571086	01477 571086	Broom Croft Bomish Lane Goostrey	



## Key locations identified with emergency services for use as places of safety

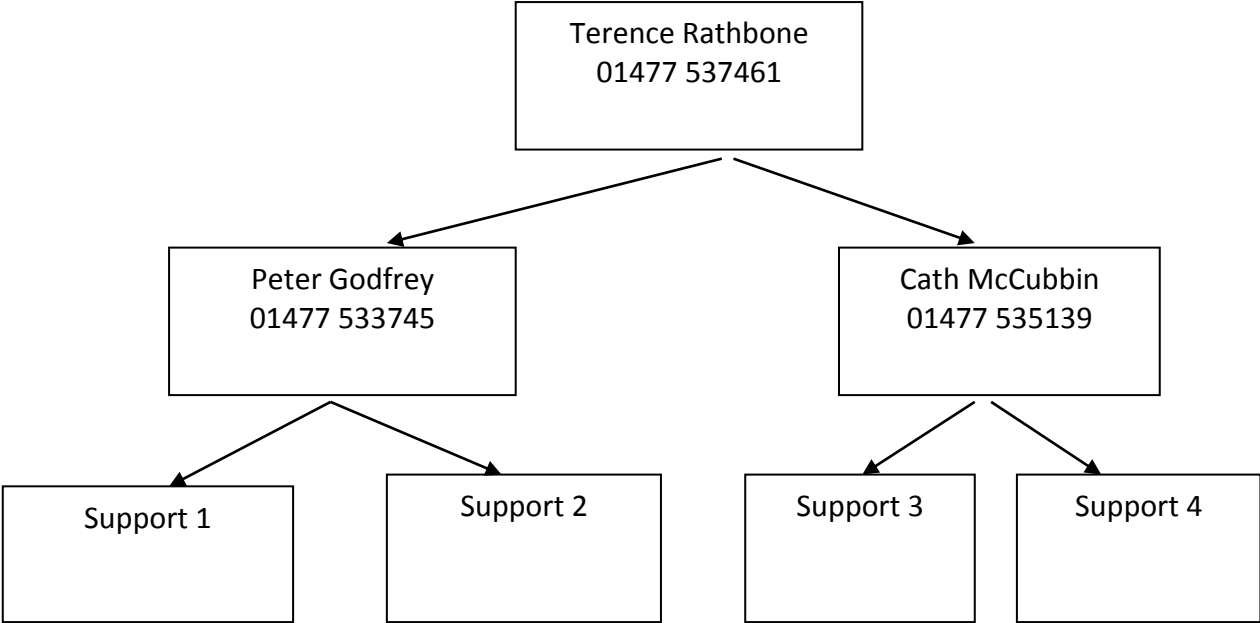
<b>Building</b>	<b>Location</b>	<b>Potential use in an emergency</b>	<b>Contact details of key holder</b>
Village Hall	Main Road	Rest Centre/safe place	Lammie Robertson 01477 537602
Methodist Church Hall	Main Road	Rest Centre/safe place	(Martin Leake 01477 537864)
Pavilion	Booth Bed Lane	Rest Centre/safe place	Sally Ball 01477 534160

## Emergency contact list

	<b>Name:</b> Terence Rathbone
	<b>Title:</b> Community Emergency Coordinator
	<b>24hr telephone contact:</b> 01477 537461 / 07922203242
	<b>Email:</b> terencerathbone@aol.com
	<b>Address:</b> 79 Main Road
	<b>Name:</b> Peter Godfrey
	<b>Title:</b> Deputy Community Emergency Coordinator
	<b>24hr telephone contact:</b> 01477 533745
	<b>Email:</b> petermsgodfrey@hotmail.com
	<b>Address:</b> The Old Yard House, Church Bank

# Telephone tree

The phone tree works as a pyramid, with the coordinator at the top making the first call to two or more people. In turn, they call an assigned set of people and so on, until the tree is complete.



# List of community organisations that may be helpful in identifying vulnerable people or communities in an emergency

Organisation	Name and role of contact	Phone number
Alzheimers Society	Marie-Claude Miles	01477 532464
Grapevine	Chris Sinnott	01477 537903
Homewatch	Johnathan Robinson	01477 535487
Pre-School	Wendy Cox	01477 534168
Jodrell Side WI	Pat Ingram	01477 535756

## Activation triggers

This Plan can be activated by the following means and action taken as indicated:

Source	Action to be taken
1. A telephone call or other contact from any of the emergency services or the Joint Cheshire Emergency Planning Team to Goostrey Parish Council or to the Goostrey Emergency Co-ordinator or Deputies.	<p>(1) Take a detailed note of the nature of the emergency and any request for immediate assistance.</p> <p>(2) Make sure you make a note of a direct telephone number of the caller.</p> <p>(3) Convey this information to the Emergency Co-ordinator who shall, at his discretion activate the “telephone tree”.</p> <p>(4) Emergency Co-ordinator to set up a command post at the Village Hall Parish Council Office if that is not safe, at another appropriate building.</p> <p>(5) Inform emergency services and Emergency Planning Officers of the location and contact numbers of the Goostrey command post.</p> <p>(6) Take appropriate action as requested by the Emergency Services and Emergency Planning Officers.</p>

<p>2. A telephone call or other contact from a member of the public direct to Goostrey Parish Council</p>	<p>(1) Take a detailed note of the incident and the name, telephone number and address of the caller</p> <p>(2) Dial 999 and inform the Police of as much detail as possible of the incident.</p> <p>(3) Proceed as indicated above in <b>1</b> (3) onwards.</p>
<p>3. A telephone call or other contact from a member of the public direct to Goostrey Parish Council but where no communication is possible with emergency services or emergency planning team.</p>	<p>(1) Take a detailed note of the nature of the emergency and any request for immediate assistance.</p> <p>(2) 2) Make sure you make a note of a direct telephone number of the caller.</p> <p>(3) Convey this information to the Emergency Co-ordinator who shall activate the “telephone tree”.</p> <p>(4) Emergency Co-ordinator to set up a command post at the Village Hall Parish Council Office, if that is not safe, at another appropriate building.</p> <p>(5) Emergency Coordinator to take all appropriate action until communication can be made with the emergency services who will thereafter take control of the incident. This to include, if necessary, the calling of a Community Emergency Meeting.</p> <p>(6) (6) Take appropriate action as requested by the Emergency Services and Emergency Planning Officers.</p>

# First steps in an emergency

	<b>Instructions</b>	<b>Tick</b>
<b>1</b>	Call 999 (unless already alerted)	
<b>2</b>	Ensure you are in no immediate danger	
<b>3</b>	Contact the Community Emergency Group and meet to discuss the situation	
<b>4</b>	Contact other members of the Community that need to be alerted: Those specifically under threat Volunteers and key holders that may be needed	
<b>5</b>	Establish Control Centre in Village Hall Parish Council Office	
<b>6</b>		
<b>7</b>		
<b>8</b>		
<b>9</b>		
<b>10</b>		

# Community Emergency Group first meeting agenda

Date:

Time:

Location:

Attendees:

## **1. What is the current situation?**

### **Location of the emergency. Is it near:**

A school?

A vulnerable area?

A main access route?

Type of emergency:

Is there a threat to life?

Has electricity, gas or water been affected?

### **Are there any vulnerable people involved?**

Elderly

Families with children

### **What resources do we need?**

Food?

Off-road vehicles?

Blankets?

Shelter?

## **2. Establishing contact with the emergency services**

## **3. How can we support the emergency services?**

## **4. What actions can safely be taken?**

## **5. Who is going to take the lead for the agreed actions?**

## **6. Any other issues?**

# Actions agreed with emergency responders in the event of an evacuation

1. Help police/local authority with door knocking
2. Tell emergency services who might need extra help to leave their home

# Alternative arrangements for staying in contact if usual communications have been disrupted

Communication Type	Name of contact	Location
Radio	RAYNET –( Ian Webster) Call sign <b>G4ZVA</b>	(42 The Meadow, Mount Pleasant)

# Potential Locations of vulnerable residents

Address
Disabled Persons Bungalows Orchard Close
Elderly Persons Bungalows:- Sandy Lane, Main Road (Bank View)
Young families The Paddock



# List of helpful contacts

This list is not a recommendation of any specific service or business

**Social Services** Tel: 0300 123 5010

Out of Hours - Emergency Social Care Support

Out of Hours Team on 0300 123 5022 This operates between 17:00 and 08:30, and 24 hours at the weekends and bank holidays. An experienced social

**Bed & Breakfast's**

[www.goostreybedbreakfast.co.uk](http://www.goostreybedbreakfast.co.uk)

Church Cottage Station Road, Goostrey, Crewe Tel: 01477 534314

Bridge Farm Blackden CW4 8BX Tel: 01477 571202

The Grange Self Catering & B&B 21b Station Road, Goostrey, CW4 8PJ Tel: 01477 533249

The English Dining Room, Kermincham, Holmes Chapel, CW4 8DY Tel: 01477 571224

**Bus Services** [Cheshireeast.gov.uk/travel](http://Cheshireeast.gov.uk/travel) 0871 200 22 33

**Rail Service** 0800 528 0200

**Taxi Firms**

**J Wooton** 12 The Old Paddock, Goostrey, Crewe, Cheshire CW4 8QZ Tel: 07836 264795

**Goostrey Taxi** 8 Booth Bed Lane, Goostrey, Crewe, CW4 8LP Tel: 07836 264795

**Kenkar** 3 Sycamore Close, Holmes Chapel, Crewe, CW4 7BT Tel: 01477 544449

**Cranage Cars** 1 Cranage Manor, Knutsford Rd, Cranage, Crewe, CW4 8EQ Tel: 07895 805941

**S & J Car** Higher House Farm, Knutsford Rd, Cranage, Crewe, CW4 8EF Tel: 01477 532087

**MIB cars** 65 West Way, Holmes Chapel, Crewe, CW4 7DG Tel: 01477 544041

**Local Radio Stations**

BBC Manchester 95.1 FM

BBC Merseyside 95.8FM

BBC Stoke 94.6 & 104.1 FM

**Hardware supplies** - flasks / fans / calor gas fires

**Morreys** of Holmes Chapel 01477 533 125 email: [info@morreys.co.uk](mailto:info@morreys.co.uk)

7A Holmes Chapel Business Park, Manor Lane, Holmes Chapel CW4 8AB Monday to Friday - 9.00am to 5.30pm Saturday - 9.00am to 5.00pm

<b>Mrs Kettle</b> 168 Main Rd Goostrey Crewe CW4 8JP Tel: 01477 533270
<b>Citizens Advice Bureau</b> Tel: 08444 111 444
<b><u>Plumbers</u></b> <b>Nick Collins Plumbing Services</b> Tel: 01477 534656 <b>Goostrey Plumbing and Heating Ltd</b> Tel: 01477 537461 <b>P E Goode Plumbing</b> Tel: 01477 544154
<b><u>Electrical Contractors</u></b> <b>Lynks Electrical</b> Broom Croft Bomish Lane Goostrey Tel: 01477 571086 <b>S3 Security</b> 12 Lawrence Avenue Cranage Tel: 01477 459119
<b><u>Builders</u></b> <b>Knutsford Construction</b> Magnolia House, Harrison Drive, Goostrey, Crewe, CW4 8NP Tel: 01477 533757 <b>Cranage Construction</b> Tel: 01606 841682
<b><u>Building Supplies – Sandbags, grit etc</u></b> <b>Travis Perkins</b> Unit 1 Back Lane, Radnor Park Industrial Estate , Congleton , CW12 4XJ Tel: 01260 289433 <b>Jewson Ltd</b> West Heath , Congleton , CW12 4HD Tel: 01260 272272 <b>Dutton Aggregates</b> Brooks Lane , Middlewich , CW10 0JH Tel: 01606 738491
<b><u>Marquee</u></b> <b>Action Marquee</b> Grange Brook Farm Sandfield Lane Northwich Tel: 01606 854566 <a href="http://www.actonmarquees.co.uk">www.actonmarquees.co.uk</a> <b>Melody Corporation</b> 27 Redwood Dr Crewe Tel: 01270 251317 <a href="http://www.melodycorporation.co.uk">www.melodycorporation.co.uk</a>
<b><u>Generator Hire</u></b> <b>Redwood Hire</b> Unit 2, Knutsford, Cheshire WA16 8DX Tel: 01565 650134
<b>Government paper</b> Civil Contingencies Secretariat 3rd Floor, 35 Great Smith Street London SW1P 3BQ Email: <a href="mailto:Communities.Prepared@cabinet-office.x.gsi.gov.uk">Communities.Prepared@cabinet-office.x.gsi.gov.uk</a> <a href="http://www.epcollege.com/community-hub/get-involved/how-you-can-make-a-difference/your-village-street/">http://www.epcollege.com/community-hub/get-involved/how-you-can-make-a-difference/your-village-street/</a>
<b>Local Resilience Forum</b> <a href="https://www.gov.uk/government/publications/the-role-of-local-resilience-forums-a-reference-document">https://www.gov.uk/government/publications/the-role-of-local-resilience-forums-a-reference-document</a>

**National Risk Register**

<https://www.gov.uk/government/publications/national-risk-register-of-civil-emergencies>

**British Red Cross** [www.redcross.org.uk](http://www.redcross.org.uk) Tel: 0844 871 11 11

**RVS** [www.wrvs.org.uk](http://www.wrvs.org.uk) Tel: 0845 6014670

Information about the services WRVS provide (including emergency response)

**MET Office** <http://www.metoffice.gov.uk/>

**Informed.Prepared.Together** A gateway to resources, information and practical tools for developing the ability of individuals, communities and organisations to be better prepared to cope with emergencies and disasters. [www.informedprepared.eu/](http://www.informedprepared.eu/) Tel: (0032) 2 235 06 80

**The Radio Amateurs' Emergency Network (RAYNET)**

[www.raynet-uk.net/](http://www.raynet-uk.net/) The UK's national voluntary communications service provided for the community by licensed radio amateurs.